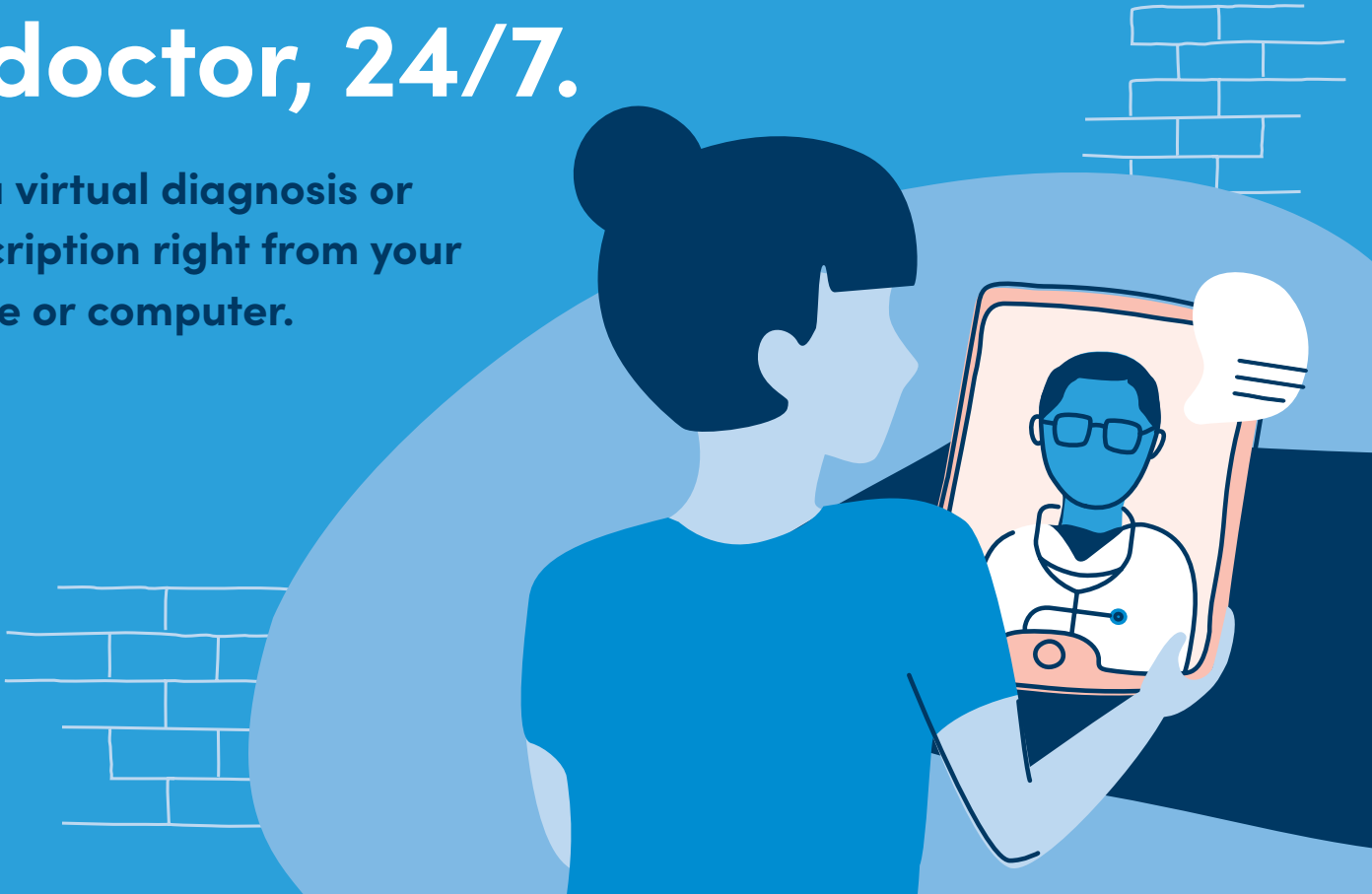

VIRTUAL VISITS

Face-to-face with a doctor, 24/7.

Get a virtual diagnosis or
prescription right from your
phone or computer.



A virtual visit* is a fast, convenient way to get non-emergency treatment any time, from anywhere.

USE THIS CARE OPTION FOR CONDITIONS LIKE:

Flu • Anxiety • Depression • Insomnia • Pink eye •
Rashes • UTI • Sinus infection • Bronchitis

Create an account with your member ID
at [amwell.com](https://www.amwell.com) or via the Amwell app,
so it's there when you need it.

*Medical services provided by American Well are subject to the telemedicine services benefit. Therapy and Psychiatry provided by American Well are subject to the outpatient mental health benefit. Other than these mentioned services, all other service provided by American Well are not eligible. You are responsible for the full cost of ineligible services. To determine the availability of services under your health plan, please review your member materials for details on benefits, conditions and exclusions or call the number on the back of your ID card.

Health benefits or health benefit administration may be provided by or through Highmark Blue Cross Blue Shield or Highmark Choice Company, which are independent licensees of the Blue Cross Blue and Shield Association.

American Well service availability is subject to state laws. Patients may receive a promotional offer for a free visit directly from American Well. These promotions are not part of your plan of benefits.

Amwell is a trademark of American Well Corporation and may not be used without written permission.

American Well is an independent company that provides telemedicine services and does not provide Blue Cross and/or Blue Shield products or services. American Well is solely responsible for their telemedicine services.

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意：如果您说中文，可向您提供免费语言协助服务。请拨打您的身份证背面的号码（TTY：711）。